

TO: ALL SIA CARGO AGENTS

BDM 6A01 094

11 July 2014

Dear Sir/Madam,

1. FLIGHT SCHEDULES CHANGE

Flights - retimed

SQ7298	15 Jul14	D2	SIN-SYD-AKL	SIN2030 SYD0605+1 SYD0900 AKL1400
SQ7980	12 Jul14	D6	SIN-HKG-ANC-LAX	SIN0845 HKG1250 HKG1450 ANC0850 ANC1000 LAX1605

Flights - Additional

SQ7198	14 Jul14	D1	SIN-HKG-ANC-LAX	SIN0820 HKG1225 HKG1425 ANC0825 ANC0930 LAX1535
SQ7858	18 Jul14	D5	SIN-PVG	SIN1905 PVG0040+1

Flights - cancelled

SQ7062	28 Jul14	D1	SIN-CGK
SQ7064	29 Jul14	D2	SIN-CGK
SQ7066	30 Jul14	D3	SIN-CGK
SQ7068	31 Jul14	D4	SIN-CGK
SQ7846	13 Jul14	D7	SIN-PVG
SQ7862	15 Jul14	D2	SIN-HKG

2. **REMINDER: MANDATORY REQUIREMENT BY THE KOREAN CUSTOMS FOR ELECTRONIC FWB AND FHL FOR SHIPMENTS TO KOREA**

With reference to all our FT on this mandatory requirement, please be reminded again that all shipments into Korea must be completed with an Electronic FWB and an Electronic FHL (for consol shipment). All FWB/FHL must be received by SQ prior to cargo acceptance.

In addition, if Forwarders make any changes on the flight details in the booking record, the Forwarders must send to SQ an updated FWB message prior to lodging in the shipment.

Please ensure that all electronic FWB and FHL submissions are complete and accurate as with the MAWB and consol manifests. Failure to comply would result in lengthy delays in customs clearance and penalties which will be charged to the Forwarder concerned

We have received several penalties for failure to comply with the requirement. Here are some key information to take note:

- In case of shipment consigned to Bank, please include notify information on FWB.
- Consolidated shipment should have individual house data (HAWB)
- Address **must not contains special symbol like # , * etc.**
- City and Nation code must be correct.
- Nature of goods must be stated clearly and accurately (for “direct” or “Simple” shipment)

Please disseminate this information to your respective Operation staff and Co-loaders to ensure that these guidelines are strictly adhered to.

For more information on SIA Cargo, please visit **Singapore Airlines Cargo** Website
@ <http://www.siacargo.com>

