



Freight Talk Ref: SINFT1406

Date: 01 August 2014

To: All SilkAir Appointed Cargo Agents & Freight Forwarders

- 1) This is a 2nd reminder, SilkAir Cargo has taken a decision to ban the carriage of shark's fins on all our flights with effect from 1 August 2014 after a thorough review of our policy, as well as in alignment with SIA Group's revised policy of non-carriage of shark's fins.**
- 2) This is a 3rd reminder, with immediate effect, upon the request of DRW station, shipment exceeding 23kg per piece MUST BE TAGGED OR LABELED WITH "HEAVY CARGO". Do ensure this is been adhered too as cargo without the "Heavy" tag or label upon lodging-in may be rejected or offloaded.**
- 3) Please note that Ms Nurliyanah Selamat and Ms Sarah Hashim has left SilkAir Cargo as such do forward all your cargo sales requests to the below e-mail addresses , as such will advise of further changes.**

Also SilkAir Cargo SIN, operates Monday to Friday from 0830-1730hrs. This includes Public Holidays too. So do forward your request within this time and days or we will respond on the following working day.

Enoch_seet@singaporeair.com.sg

Winston_chen@singaporeair.com.sg

Abirajan_NU@singaporeair.com.sg

- 4) **As for SilkAir cargo Operations matters, do forward to the below e-mail addresses for all cargo operations matters including miss-handlings.**

Jeffri_husin@singaporeair.com.sg

Eddy_suwandi@singaporeair.com.sg

- 5) **As for payment disputes, do forward to Ms Iris Lim of SilkAir Finance and copy Abirajan and Enoch Seet.**

Iris_lim@singaporeair.com.sg

- 6) **The attachment together with Freight talk is the SilkAir Flight cancellations for the Month of August 2014.**

Thank you.

Best Regards

SilkAir Cargo Sales