



Freight Talk Ref: SINFT1407

Date: 28 August 2014

To: All SilkAir Appointed Cargo Agents & Freight Forwarders

- 1) **This is 2nd reminder, Please note that Ms Nurliyanah Selamat and Ms Sarah Hashim has left SilkAir Cargo as such do forward all your cargo sales requests to the below e-mail addresses , as such will advise of further changes.
Also SilkAir Cargo SIN, operates Monday to Friday from 0830-1730hrs. This includes Public Holidays too. So do forward your request within this time and days or we will respond on the following working day.**
Enoch_seet@singaporeair.com.sg
Winston_chen@singaporeair.com.sg
Abirajan_NU@singaporeair.com.sg

- 2) **As for SilkAir cargo Operations matters, do forward to the below e-mail addresses for all cargo operations matters including miss-handlings.**
Jeffri_husin@singaporeair.com.sg
Eddy_suwandi@singaporeair.com.sg

- 3) **As for payment disputes, do forward to Ms Iris Lim of SilkAir Finance and copy Abirajan and Enoch Seet.**
Iris_lim@singaporeair.com.sg

- 4) **Do advise all your sales, reservations & Operations staff that for SIN/DIL sector NOT TO USE 629 MAWB. All AWB usage, rates and other related cargo matters to SIN/DIL to contact Fright Solutions.**

**FREIGHT SOLUTIONS (S) PTE LTD
NO. 9 AIRLINE ROAD
#02-07 CARGO AGENTS BLDG., "D"
SINGAPORE 819827**

TEL: (65) 65459886

FAX: (65) 65459926

EMAIL: frt.solution@pacific.net.sg

WEBSITE: www.frtsolutions.com

- 5) **Do advise all your sales, reservations & Operations staff and co-loaders that SilkAir do not accept cargo to KBO (KALIBO), MDL (MANADALAY) and USM (KOH SAMUI) as there is NIL cargo customs clearance terminal.**
- 6) **Do note that SilkAir will be suspending all flights to Solo City (SOC) with effect from 26th October 2014. Do inform all your sales, reservations, operations and finance staff and also your co-loaders too.**
- 7) **In regards to the recent high offloading for SIN/HYD sector, do check with SilkAir office for any bookings as the flights is blocked for booking due to the limited space for cargo. Do contact or e-mail us during office hours.**
- 8) **Due to the monsoon and raining season, do ensure that all cargo are packed or wrapped with plastics sheets to avoid any damp, wet and damage to the cargo.**
- 9) **The attachment together with Freight talk is the SilkAir Flight cancellations for the Month of August 2014. The cancellation is due to Airline commercial reasons.**

Thank you.

Best Regards

SilkAir Cargo Sales