

TO: ALL SIA CARGO AGENTS

BDM 6A01 125

05 September 2014

Dear Sir/Madam,

1. FLIGHT SCHEDULES CHANGE

<u>Flight Number</u>	<u>Date</u>	<u>Routing</u>	<u>ETD/ETA</u>
<u>Flights - retimed</u>			
SQ7286	21 Sep14	D7 SIN-SYD-MEL	SIN0955 SYD1930 SYD2200 MEL2340
SQ7292	18 Sep14	D4 SIN-SYD-AKL	SIN0915 SYD1850 SYD2050 AKL0150+1
SQ7344	21 Sep14	D7 SIN-JNB-NBO	SIN1335 JNB1820 JNB2050 NBO020+1
SQ7396	18 Sep14	D4 SIN-SHJ-LHR	SIN1005 SHJ1320 SHJ1455 LHR1935
SQ7980	06 Sep14	D6 SIN-HKG-ANC-DFW	SIN1045 HKG1450 HKG1650 ANC1050 ANC1210 DFW2120
<u>Flights - rerouted</u>			
SQ7956	06Sep -25 Oct14	D6 SIN-HKG-ANC-LAX	SIN1510 HKG1915 HKG2100 ANC1445 ANC1555 LAX2200
<u>Flights -cancelled</u>			
SQ7860	19 Sep14	D5 SIN-HKG	

2. PVG TRUCKING SERVICE DURING MID-AUTUMN FESTIVAL

Due to Mid-Autumn Festival and weekend in China during 06Sep-08Sep14, PVG truck service will operate as below:

- NKG trucking on 05 Sep (Fri) will be cancelled
- All trucking services will be suspended on 07Sep (Sun).
- Please advise 2days in advance for CGO trucking services.
- WUX/NTG/SZV trucking will be cancelled on 08 Sep (Mon).
- All other Trucking services will resume from 08 Sep onwards.
- All trucking unloading services except PEK/WUX/NTG/SZV will be suspended on 09 Sep14 (Tue).

3. SECURITY REQUIREMENTS FOR SQ850 / 11 SEPTEMBER 2014 SIN/CAN

Please kindly note that a 24-hour cooling period is required for cargo (including XPS cargo) on flight SQ 850/ 11 September 2014 SIN/CAN.

Only live animals, perishables, P.O mails and newspaper/magazines are exempted from this 24-hour cooling period requirement. However, all cargo must undergo security screening and X-ray before uplift.

Dangerous goods and BUP/BUC are not allowed on the flight.

4. FWB –NATURE & QUANTITY OF GOODS (NOG) DISCREPANCY

There has been many cases of wrong NOG submitted to the custom at destination or cases where NOG submitted in FWB and AWB for same shipment do not tally. This has resulted in delay to clearance of shipment and custom penalty

It is vital that Freight Forwarders provide precise commodity description of their cargo **in the first line of the "Nature & Quantity of Goods" field** in the FWB message (or physical AWB copy) as this information is used in the airline cargo manifest submission to Destination Customs.

For example, if "Said to Contain" is entered in the first line of the "Nature & Quantity of Goods" field in the FWB (or physical AWB), then "Said to Contain" will be submitted to Destination Customs thus resulting in "incorrect commodity type" submitted.

See AWB specimen below which shows the incorrect use of the words "Said To Contain" on the first line of the NOG field.

To elaborate further, the following are examples of commodity description that are **NOT** acceptable and should **NEVER** be entered in the first line of the "Nature & Quantity of Goods" field in the FWB message or physical AWB copy:

- Said to Contain; S.T.C
- Electronics
- Freight of All Kinds
- General Cargo

Please do ensure NOG entered in your FWB tally with the NOG description on your AWB.

Please note that any custom penalty incurred due such FWB/FHL error at destination will be recharge to the Forwarders concerned.

Kindly brief all your staff concerned and your Co-loaders on the above.

For more information on SIA Cargo, please visit **Singapore Airlines Cargo** Website
@ <http://www.siacargo.com>